# Governance

This booklet consist of the following Chapters:

### Chapter 1: Transparency and Accountability

- **❖** Introduction
- ♦ How E-GOVERNANCE can Bring Transparency and Accountability?
- ♦ How CITIZEN CHARTER can bring Transparency and Accountability?
- ♦ How RTI can bring Transparency and Accountability?
- ♦ How MEDIA can bring Transparency and Accountability?
- ♦ How CIVIL SOCIETY brings Transparency and Accountability?
- ♦ How CITIZENS' PARTICIPATION can bring Transparency and Accountability?
- How Government Institutions can bring Transparency and Accountability?
  - Central Bureau of Investigation (CBI)
  - Central Vigilance Commission
  - Comptroller Auditor General of India
  - Lokpal and Lokayukta

#### Chapter 2: Citizens' Charter

- **♦** Introduction
- **&** Benefits of Citizen Charter
- ❖ Citizen Charter in India: An Evaluation
- **❖** Problems Faced in Implementing the Charters
- **Steps to improve Citizen Charters**
- ❖ Indian Approach to Citizen Charter: Sevottam Model
- ❖ Administrative Reforms Commission's Seven Step Model for Citizen Centricity
- **❖** Right to Service

#### Chapter 3: e-Governance

**❖** What is e-Governance?

- **♦** Goals of e-Governance
- **Stages of E-Governance**
- ♦ Major e-Governance Initiatives in India
- \* Reasons for Failure of e-Governance Projects in India
- Government-side Barriers
- **❖** Steps for Implementing e-Governance Projects

# Chapter 4: Right to Information

- **❖** Salient features of the Act
- **❖** Positive Outcomes
- ♦ Flaws in RTI and Recommendations for Improvement

# Chapter 5: Role of Civil Services in a Democracy

- **\*** Core Democratic Characteristics
- **&** Core Bureaucratic Characteristics
- ❖ Linkage of Civil Services and Democracy
  - Civil Services and Development
  - Citizen and Bureaucracy
- **&** Evolution of Indian Administrative System Since Independence
- **♦** Ailments Afflicting Indian Civil Services
- **❖** Recommendations for Civil Service Reforms
- Second ARC Recommendations on Improving Personnel administration

#### Chapter 6: Relation Between Civil Servants and Political Executives

- **♦** Models of Political Administrative Interface
- **Areas of Friction in Relations**
- Recommendations

# **INDEX**

This booklet consist of the following Chapters:

#### Chapter 1: Development Processes and the Development Industry

- **♦** Introduction
- Role of Self Help Group in Development
- Shortcomings and Recommendations to Improve Self Help Group
- Role of NGOs in the Development
- **❖** Roles and Functions of NGOs
- Challenges Faced by NGOs in India
- **❖** Issue of Fund Mismanagement
- Role of Microfinance Institutions in Development Process
- **❖** Issues Related to Microfinance Institutions and Recommendations
- \* Role of Charities in Development Process
- Challenges faced by Charities in India
- \* Recommendations for Improving the functioning of Charities in India
- Role of Foreign aid in Development

# Chapter 2: Governance: An Introduction

- Concept of Good Governance
- **❖** Issues Concerning Governance
- **❖** Public Policy Making
- **❖** Policy Implementation
- ♦ How to Establish Good Governance
- **\*** Models for Reforming Governance

# Chapter 3: Analysis of Programmes and Policies

- ❖ Pradhan Mantri Jan-Dhan Yojana (PMJDY)
- Swatchh Bharat Mission
- National Skill Development Mission
- National Food Security Act, 2013
- Sansad Adarsh Gram Yojana
- **Smart City Mission**
- **♦** Namami Gange
- Niti Aayog's Report on Rationalization of Centrally Sponsored Schemes (CSS)

# **INDEX**

This booklet consist of the following Chapters:

#### Chapter 1: Concept of Human Development

- **♦** Introduction
- Economic Growth and Human Development: two-way link
- ♦ Measurement of Human Development
- Human Development Report, 2016
- ♦ HDI of India, 2016

# Chapter 2: Understanding Poverty

- Dimensions of Poverty
- ❖ Linkage between Poverty and Development
- \* Recommendations of Rangarajan Committee Report
- ❖ Poverty Alleviation strategy since independence
- **Programmes for Poverty Alleviation**
- Concept of Inequality

#### Chapter 3: Hunger

- **♦** Manifestations of Hunger
- **❖** What Causes Hunger?
- Challenges to Food Security
- Global Hunger Index Report

# Chapter 4: Institutional Measures for Welfare of Vulnerable Sections

- ❖ Issues Related to the Weaker Sections & Vulnerable groups in India
- **&** Constitutional Provisions for the Welfare of Society
- ❖ Institutional Measures for the Welfare of the Society

#### Chapter 5: Welfare of Scheduled Castes

- ❖ Issues Faced by Schedules Castes
- **Educational Development Schemes**
- **&** Economic Development Schemes
- Schemes for Social Development

#### Chapter 6: Welfare of Scheduled Tribes

- **❖** Issues Faced by Scheduled Tribes
- **&** Educational Development Schemes
- **&** Economic Development Schemes
- **❖** Special Schemes

#### Chapter 7: Welfare of Minorities

- Issues Related to Minorities in India
- ❖ Institutional measures for the Development of Minorities
- **Schemes for Welfare of Minorities**
- **&** Economic Empowerment

# Chapter 8: Welfare of Persons with Disability

- **♦** Census Data
- ♦ Disability Act: Critical Analysis
- **❖** Welfare Initiatives for the Disabled

# Chapter 9: Welfare of the Senior Citizens

- ❖ Issues Related to Welfare of Old Citizens
- ♦ National Policy for Senior Citizens 2011
- **♦** Welfare Schemes for Senior Citizens

#### Chapter 10: Welfare Schemes for Youth

- **❖** Demographic Dividend
- Concept of Youth empowerment
- Issues
- ♦ National Youth Policy, 2014
- **Welfare Schemes**

### Chapter 11: Welfare Schemes for Children

- ❖ Issues Related to Welfare of Children
- National Policy for Children 2013
- **&** Child Welfare Programmes

# Chapter 12: Welfare Schemes for Women

- ❖ Issues Related to Welfare of Women
- National Policy for Women, 2016
- **Schemes for the Welfare of the Women**

# Chapter 13: Education

- **❖** Data Related to Education
- **❖** Different Schemes Covered by the Ministry
  - Schemes for Improvement of Education Status
  - Scholarships
  - Skill Development
  - Teacher Education
- Challenges
- ❖ What can be done to overcome these inefficiencies?

# Chapter 14: Health

- ❖ Health Indicators and India
- ❖ Public Health System of India
- **❖** Initiatives Taken In Health Sector
- ♦ Shortcomings of the Healthcare Sector